THE CLARENS
GOLF & LEISURE ESTATE

Lucky Links Raffle TCGLE

Terms & Condition

1. General

Lucky Links Raffle is run by The Clarens Golf & Leisure Estate ("TCGLE") via the Lucky Links Raffle WhatsApp group and the Pro Shop. Each raffle item posted in the group will have its own advertisement specifying the item, entry price, total number of slots available, and the applicable draw date. These Terms & Conditions apply to every raffle run under the Lucky Links Raffle banner unless stated otherwise on a specific item's advertisement.

2. How to Enter

Entries may be purchased in either of the following ways:

- In person at the Pro Shop — cash or card.
- Via EFT to the banking details provided in the group description.

When entering, players must state their chosen number/s at the time of submitting proof of payment (POP). There is no limit to the number of entries a person may purchase for a single raffle.

3. Payment & Proof of Payment (POP)

- All EFT proof of payment must be sent directly to Heindrich Dyer via WhatsApp on 072 247 1376.
- Payment reference must be in the format: "Your Name & Raffle" (e.g. "J Smith Raffle").
- Entries submitted with an incorrect or missing payment reference cannot be matched to a payment and will not be entered into the draw. The entry fee is forfeited in this case, no exceptions.
- It is the entrant's responsibility to ensure their chosen number/s and POP are submitted correctly and on time.

4. Entry Deadlines

- Electronic (EFT) entries close 24 hours before the scheduled draw time. Example: if the draw takes place on Wednesday at 17:00, electronic entries close the preceding Tuesday at 17:00.
- In-person entries (cash/card at the Pro Shop) close 1 hour before the scheduled draw time.
- Entries received after the applicable cut-off will not be included in that draw.

5. Reserve Amount

- Every raffle item has a reserve amount of tickets that must be sold for the raffle to proceed. The reserve amount for each item will be stated on that item's advertisement in the group.
- If the reserve amount has not been reached by the applicable entry deadline, the raffle will be cancelled and the cancellation and refund process set out in Section 8 will apply.

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6. Draw Process

- Draws take place on the first Wednesday of every month, or sooner if all available slots for a raffle item are sold out before that date.
- Should a raffle sell out ahead of schedule, the draw date will be brought forward and communicated in the group.
- The winning number/s will be drawn at random from all validly entered numbers.

7. Winner Announcement

The winner of each raffle will be announced in the Lucky Links Raffle WhatsApp group. Winners will be contacted to arrange collection of their prize, unless advised otherwise, courier fees are for the winner's account.

8. Cancellations & Refunds

- A raffle will be cancelled if its reserve amount of tickets is not reached by the entry deadline, or for any other reason at the organisers' discretion.
- Should a raffle be cancelled for any reason, all participants will be informed via the group.
- Each affected participant must then claim their refund by contacting Heindrich Dyer directly at 072 247 1376 or via email at golf@theclarens.co.za
- Refunds will either be paid back to the participant, or carried over as credit toward their entry in the next raffle, at the participant's choice.

9. General

- TCGLE and the Lucky Links Raffle organisers reserve the right to amend these Terms & Conditions at any time. Updated terms will be communicated via the group.
- By entering a raffle, participants confirm they have read, understood, and agreed to these Terms & Conditions.
- TCGLE reserves the right to void any entry believed to be fraudulent or made in bad faith.

Join the WhatsApp group Here

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